

Appendix 6 – Case Studies

These are the two case studies of the learners who engaged with the project.

DB

Has Moderate Learning Difficulty and suffers from anxiety.

He has been shielding since January and has not wanted to come into college because he does not feel safe.

He lives in sheltered accommodation but has carers to support him. He uses his laptop mainly for playing games on.

He is very independent and will often work on his smartphone and conduct research.

DB has now stayed online and is accessing the class from home when. He does need his carer to remind him of when classes take place. He is an active member of the class and wants to further continue his skills development.

LKB

He is very much a smartphone user and loves using his phone to access work and email teachers regularly.

Although he has a laptop, he likes using his phone more.

He has now completed an Entry Level 1 Digital Skills for Life and has progressed onto the next level.